**Ticket Rule:**

**Process -> Ticket (Label)**

**Purpose: With in a Transaction/Flow we can jump from one step/Assignment  to other step.**

* **Ticket Option available under assignment shape properties. For One Assignment we can add multiple Tickets.**
* **Ticket Rule we have to call under to Page.**
* **To set the ticket we can use predefined activity : SetTicket ( From UI Design )**
* **Shape: Change Stage: Used to jump from one flow to other flow**

**Req: Customize flow to use ticket Rule:**

**- Jump from Auto Vehicle Assignment to Address Assign If vehicle is Brand new Vehicle**

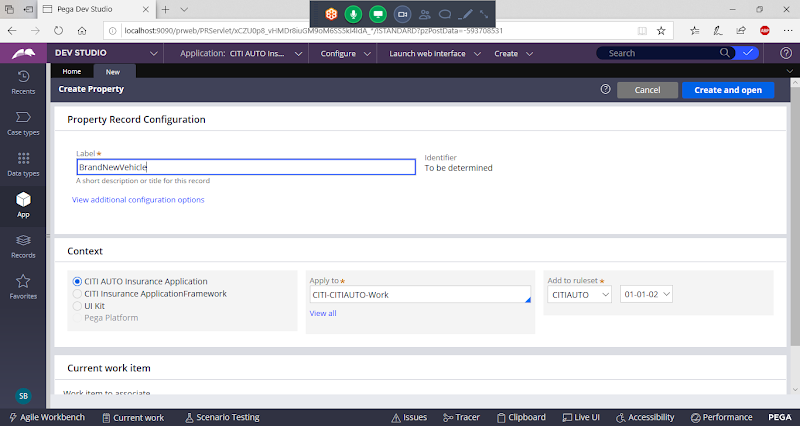
**- Add a Check Box property : BrandNewVehicle**

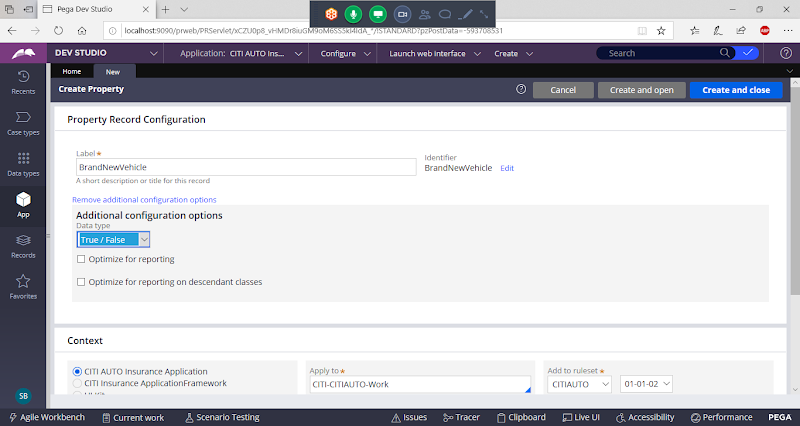
**- Add this Property in Personal Vehicle Section**

**- If Check box is selected jump to Address Assignment & If Check box is not selected it will execute LOSS & Approval assignment**

**-After Jump Update WO Status to/ Case Status "Auto-Approved" ( UpdateStatus)**

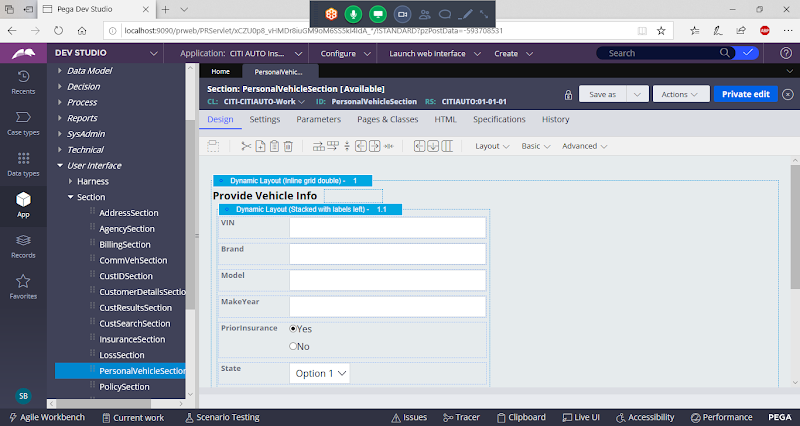
**Add Property:**

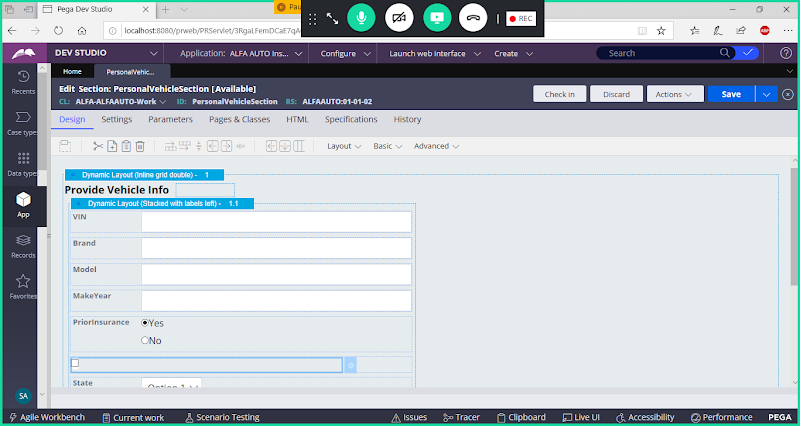




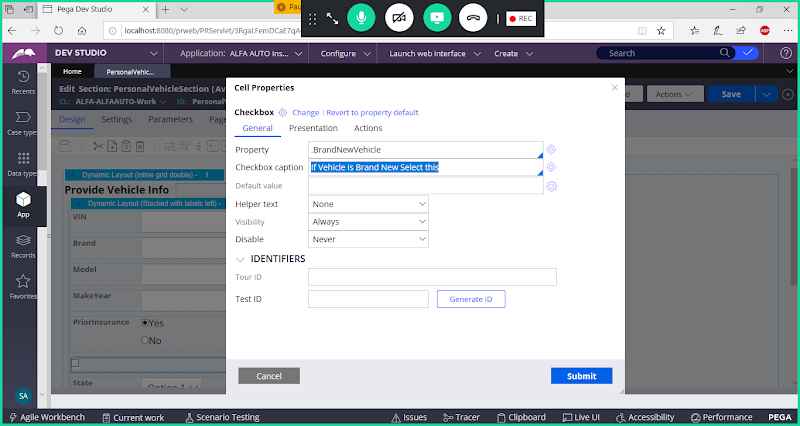
**Create & Close**

**Open Personal Vehicle section & Add Property**

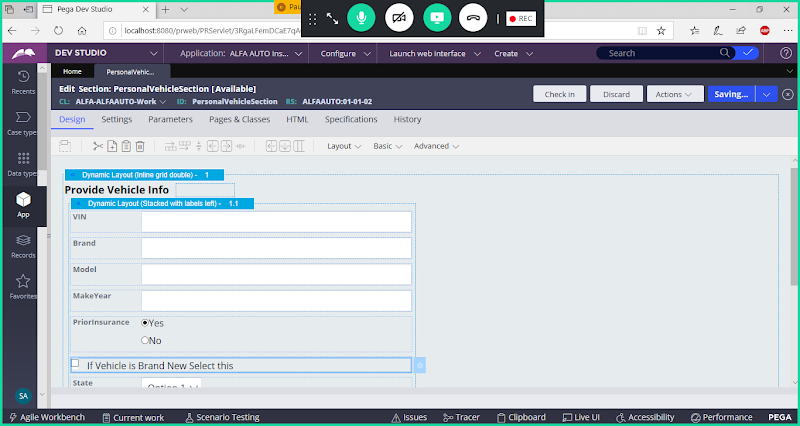




**Add Caption for Checkbox**



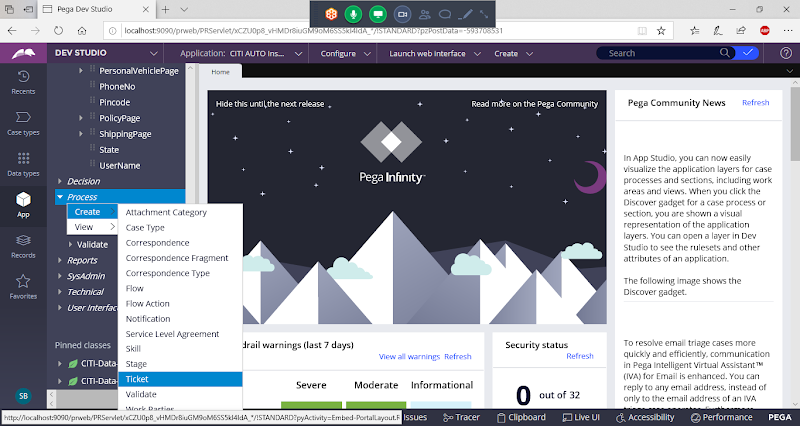
**Submit**

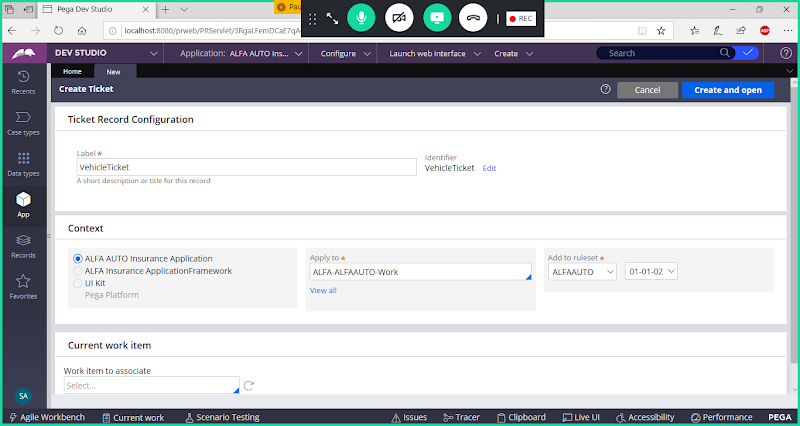


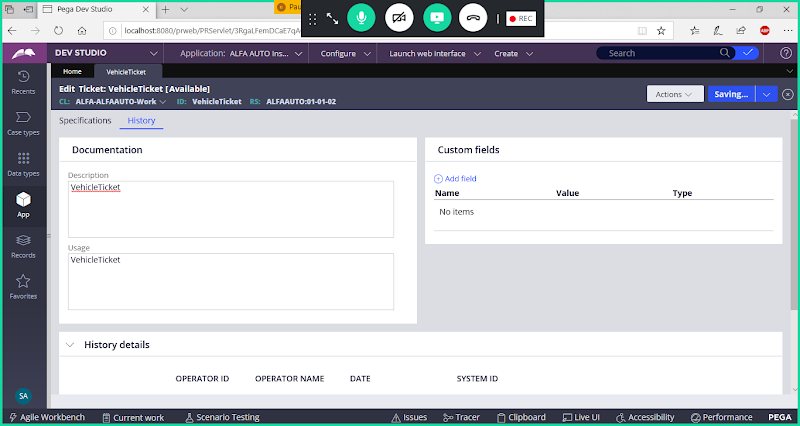
**Save & Check in**

**Add Ticket Rule:**

**Add from Process Category**



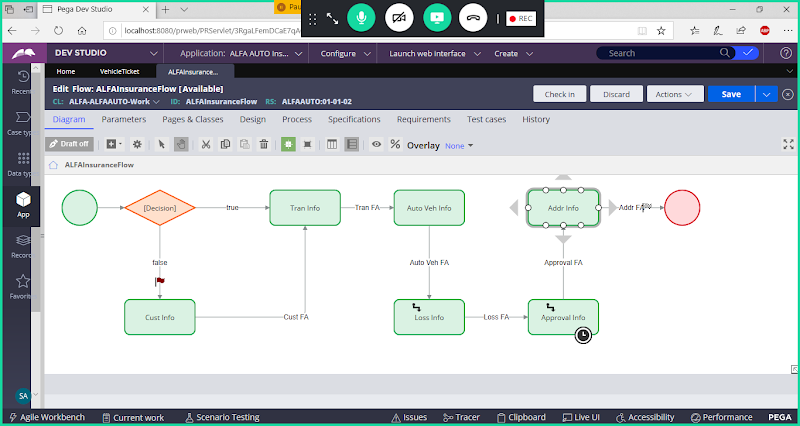




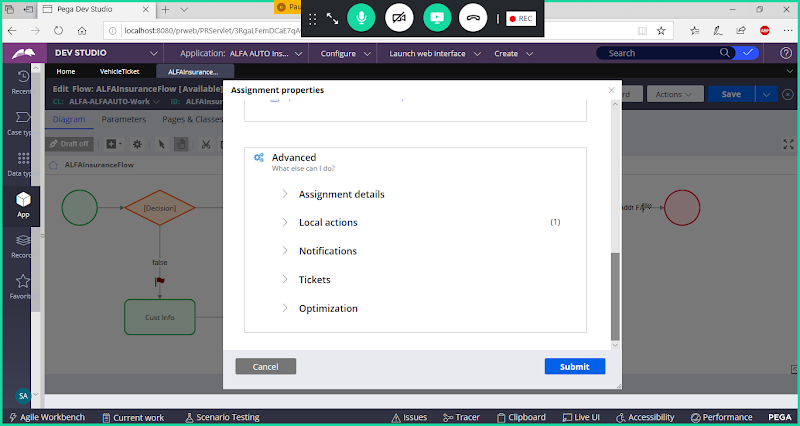
**Save**

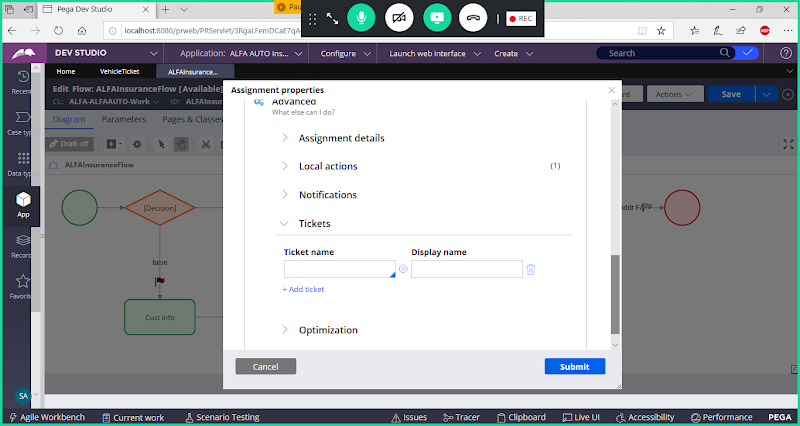
**Now we have to map ticket rule in Address assignment( i.e to which shape you are jumping inside that map the rule)**

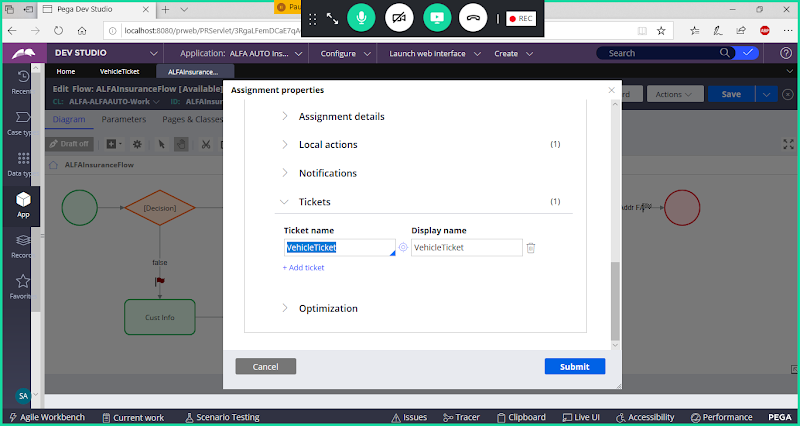
**Open Insurance Flow & Add Ticket rule under Address Assignment:**



**Double Click on Address Assignment**

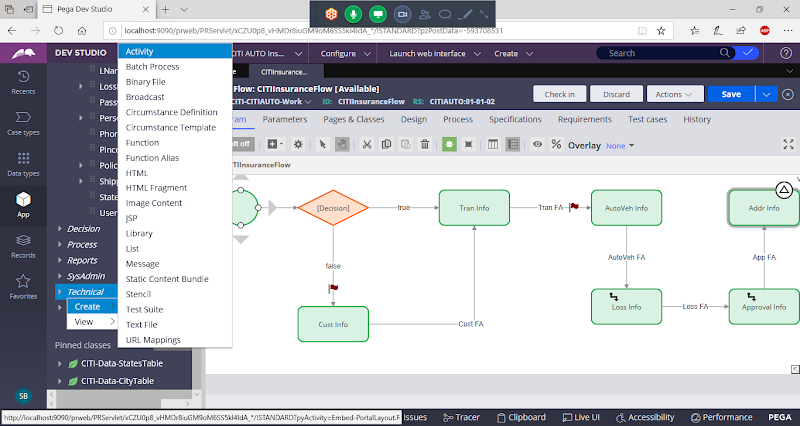


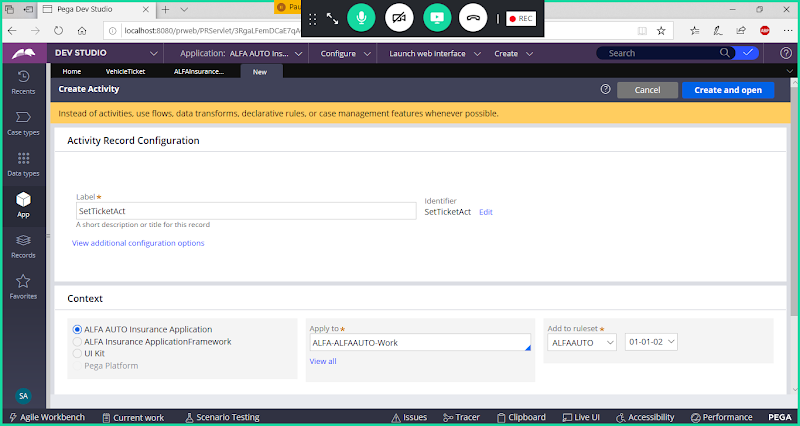




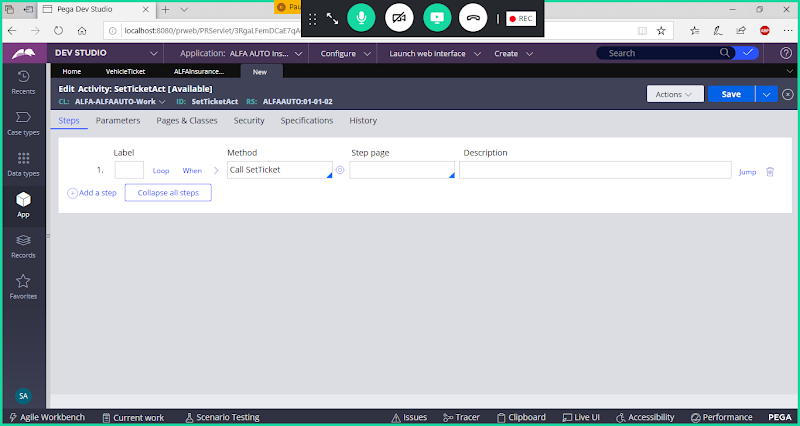
**Submit & Save Flow**

**Create Activity to Set the Ticket & Update Status:**

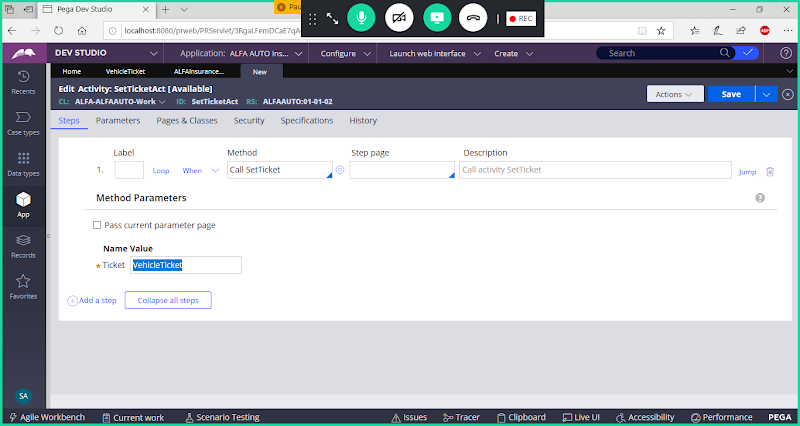




**Open**

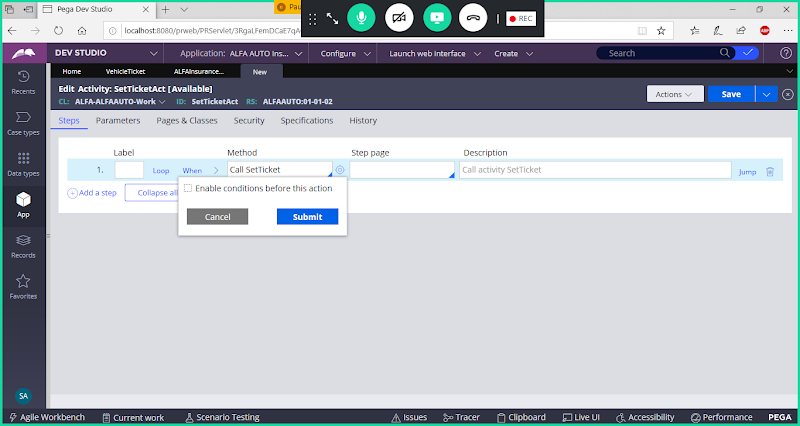


**Fill Parameters**

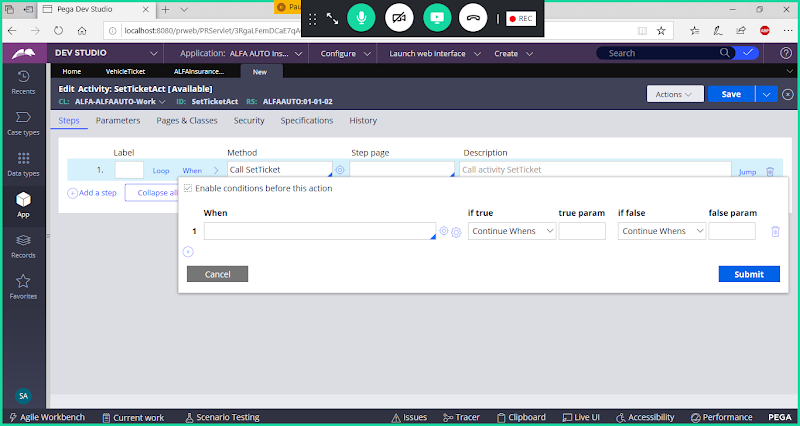


**Add Precondition using Expression Builder: ( the Purpose is If Check Box Selected then only read Activity else exit Activity)**

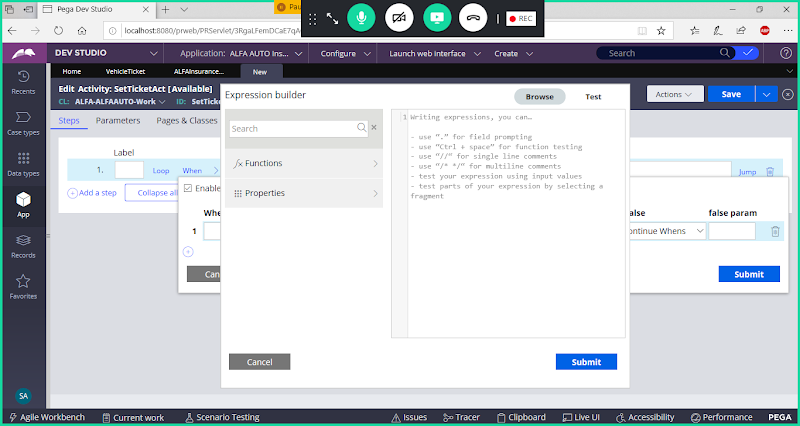
**Click on When**



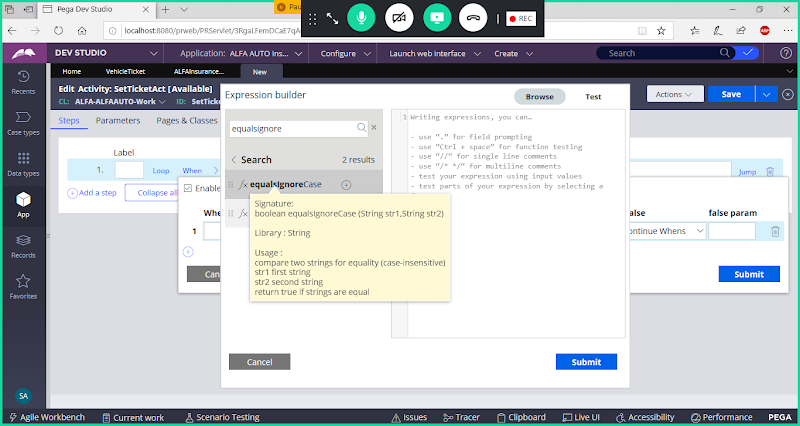
**Enable Condition**



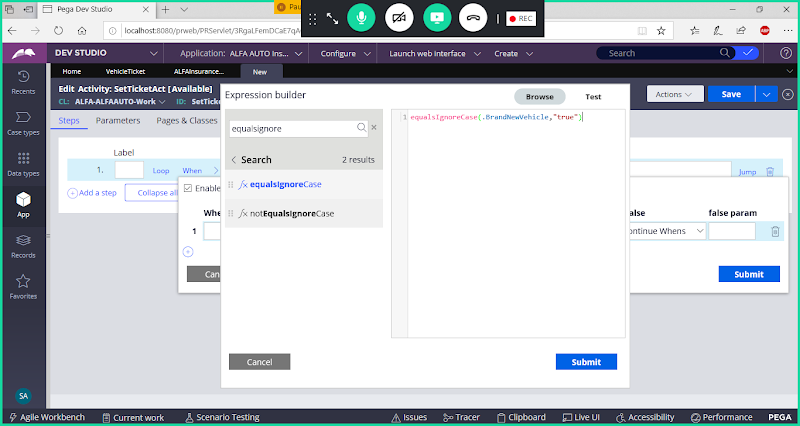
**Now Open Expression builder**



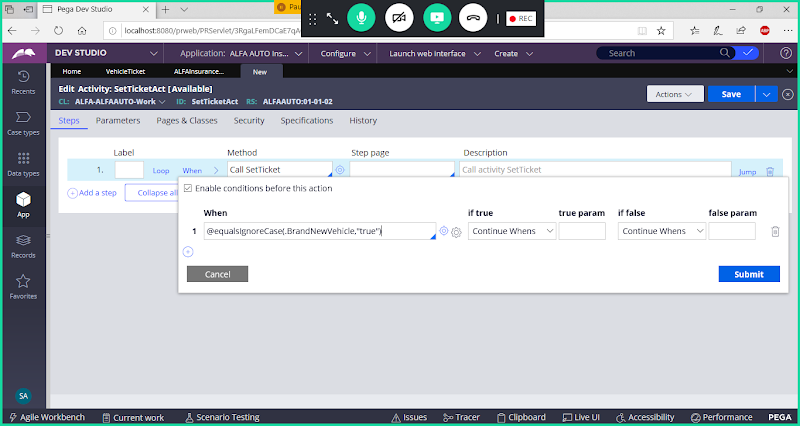
**Use Function: equalsignorecase**



**select & Add**

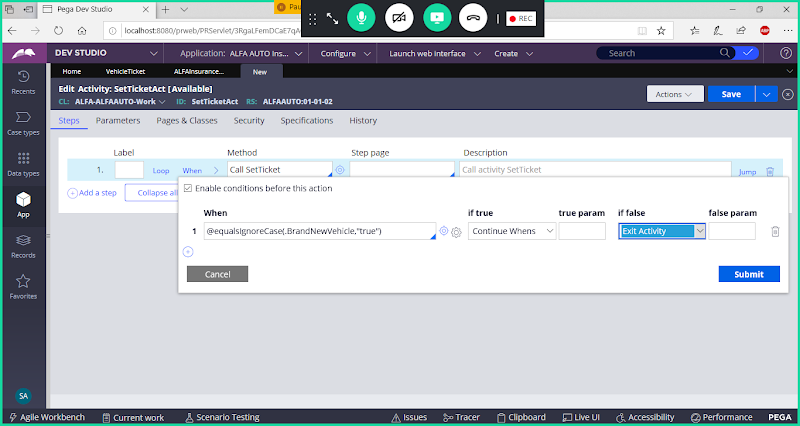


**Submit**

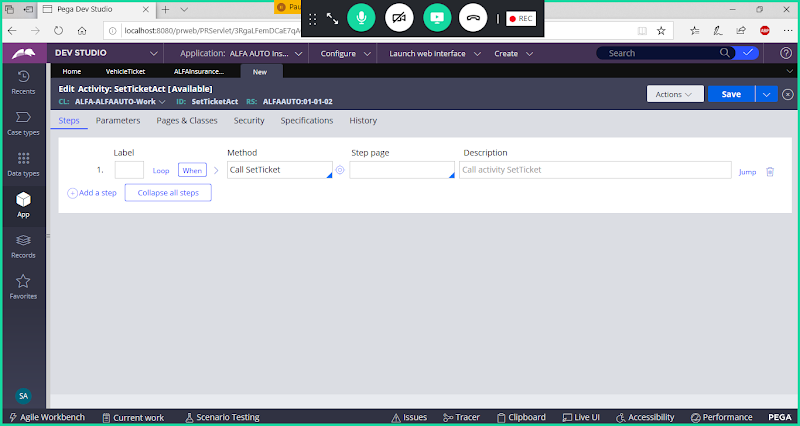


**True- Continue When**

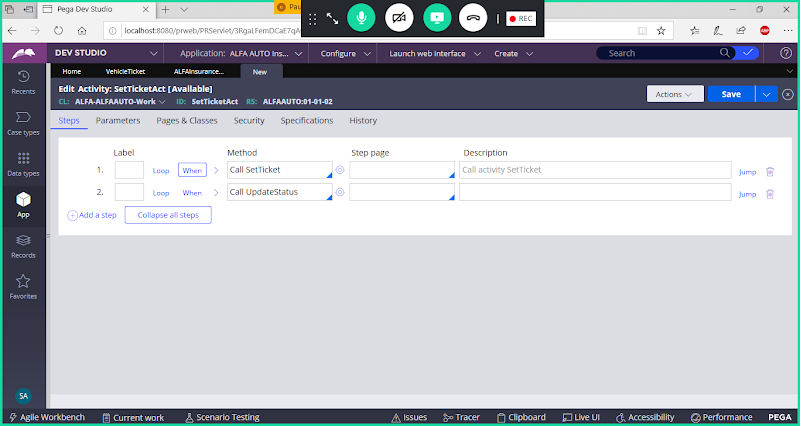
**False - Exit Activity**

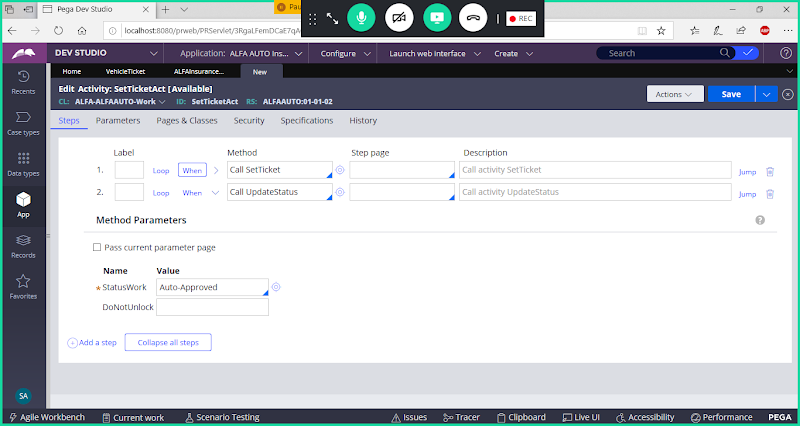


**Click on Submit**



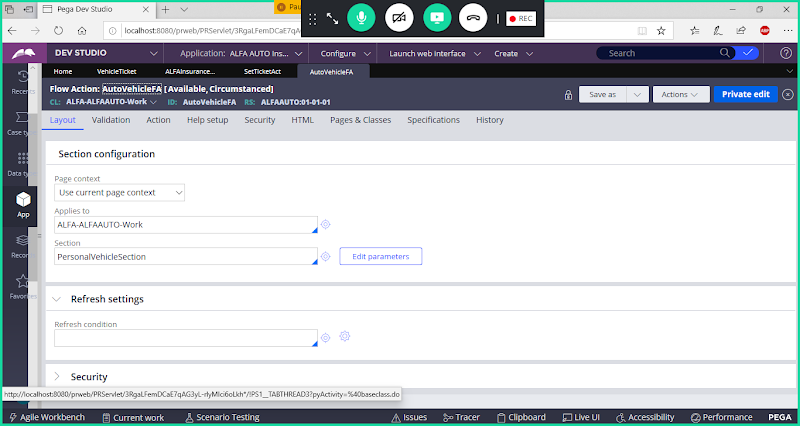
**Add Step2**



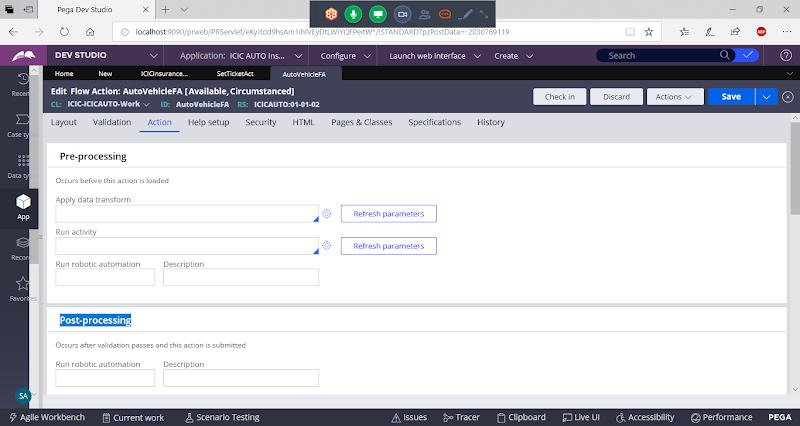


**Save Activity**

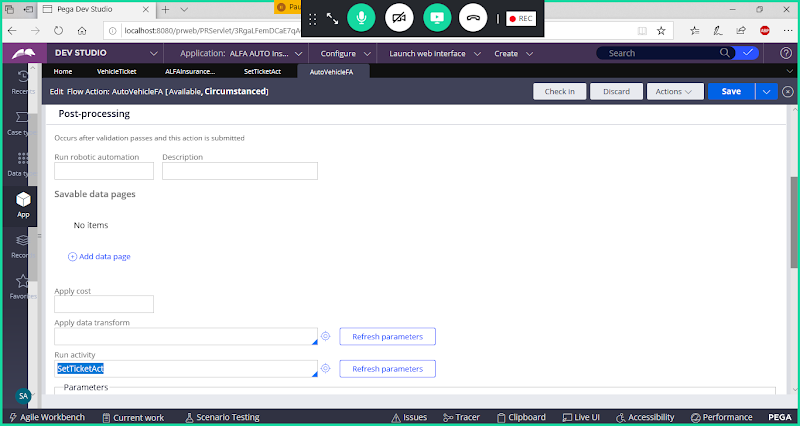
**Call This Activity in AUTO Vehicle Flowaction under Post Processing**



**Go to Action Tab**

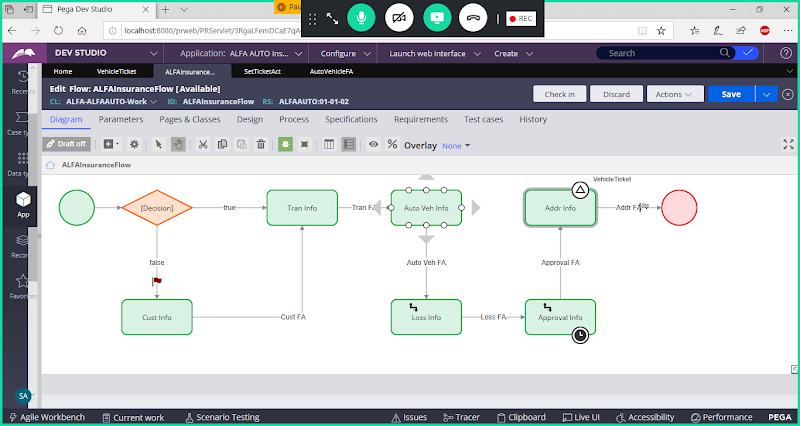


**Call Activity**

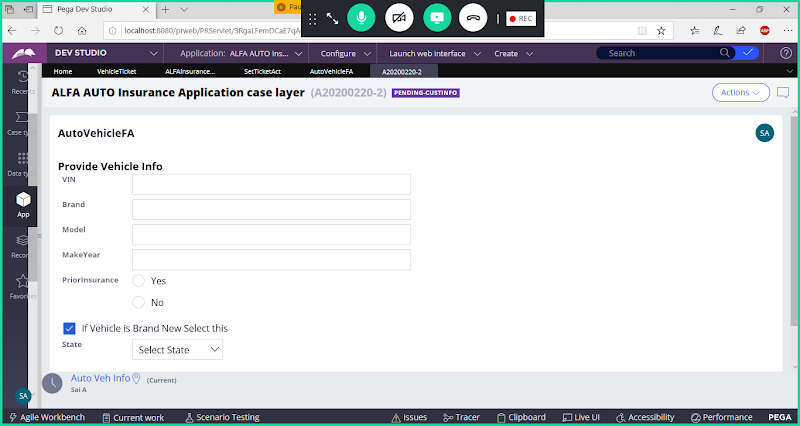


**Save Flowaction & Check in**

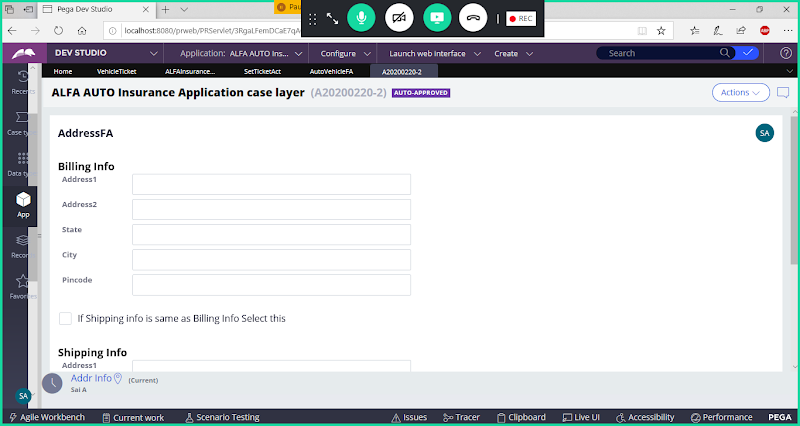
**Now Run Flow**



**Select Check Box, It will jump to Address Assignment**



**Submit**



**-----**

**If Check box Not selected - > It will Execute LOSS & Approval & then Address Assignment**